



Supporting you to make
your community stronger.

OUR PHILOSOPHY

The Community and Neighbourhood Development Unit of Family Service Toronto focuses on capacity building with grass roots groups in marginalized communities and neighbourhoods.

We are facilitators who support communities and neighbourhoods in processes of civic engagement and meaningful participation. To effect sustainable social change, equity and increased inclusion we work from within an anti-oppression framework. We value the exchange of knowledge and embrace opportunities for learning. We do this through open dialogue with communities, using a range of tools and approaches.

Our team does not provide one-on-one services. Instead marginalized community groups seek our support to help them meet identified or emerging needs.

We support your work on the issues that matter to you. Community members steer the process while our team offers critical links to help you reach your goals. We can facilitate the involvement of different stakeholders and open the doors for collaboration on issues common to marginalized groups. Whatever the challenge, our job is to support you toward a long-lasting and meaningful solution.

Some issues marginalized communities have utilized our support to deal with:

- Achieving their short- and long-term goals
- Strengthening organizations
- Health promotion
- Community economic development
- Supporting the development of leaders
- Building strong, successful partnerships within and outside the community
- Research on a variety of community issues
- Civic engagement on issues identified by neighbourhoods

COMMUNITY. CONNECTION. COMPASSION.

At Family Service Toronto, we're passionate about helping people. We are one of Toronto's oldest non-profit social service agencies, serving more than 12,000 individuals and families in need each year and advocating for people who are marginalized. Our solution-focused services help to strengthen families and individuals, and build healthier communities for everyone.

Our range of counselling and community support programs help people struggling to cope with many issues, including depression, physical abuse, sexual orientation, relationships, disabilities and the challenges of getting older.

HOW TO REACH US

To request service from Community and Neighbourhood Development contact us at:

Telephone: **416.586.9777** Fax: **416.595.0242**

Our office is conveniently located in Scarborough.

There are no fees for this service.

For information about other Family Service Toronto programs, please call **416.595.9618**

Our services are available to everyone living or working in Toronto, regardless of race, ancestry, place of origin, colour, ethnic origin, citizenship, creed, sex, sexual orientation, gender identity, age, disability, level of literacy, marital or family status, income or political affiliation.

Visit our website at: www.familyserVICEToronto.org



For People For Change

FAMILY SERVICE TORONTO

FST welcomes diversity and is committed to a policy of equity and inclusion.



**United Way
of Greater Toronto**

A United Way
Member Agency